

Children's Hospital Colorado: Pediatric Call Center Spring Education- 2026

May 12, 2026 • 9:00 am-1:00 pm | Silverton Conference Room, Village Pavilion 6th floor

Overview and Target Audience

This educational event is designed to enhance healthcare professionals' knowledge, clinical judgment, and triage decision-making, with a special focus on the pediatric population. Participants will receive evidence-based guidance on the remote assessment and management of common and high-risk pediatric conditions, including mental health concerns, feeding tube complications, seizure activity, and seasonal summer emergencies. Emphasis is placed on identifying urgency, ensuring safe disposition, and applying practical strategies in real-world clinical scenarios.

Learning Outcomes

At the conclusion of this event, $\geq 85\%$ of participant will report increased knowledge of current evidence-based clinical judgment and practice strategies in pediatric triage and call center to safely triage and manage pediatric patients, including mental health concerns, feeding tube complications, seizure activity, and seasonal summer emergencies.

Nursing Continuing Professional Development Credit

Attendance, sign-in and submission of the course evaluation are required for successful completion and receipt of the certificate of attendance.

Children's Hospital Colorado is approved with distinction as a provider of nursing continuing professional development by Colorado Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. This offering for 3.5 Nursing Professional Development hours is provided by Children's Hospital Colorado.

Registration Information

Please register for this event via ce.childrenscolorado.org or by first signing into the system and then searching "PCC Spring Updates" into search bar by May 10th, 2026. There is no registration fee required. Registration, attendance, and course evaluation are required for CE credit. Complete the evaluation after the event by May 26, 2026.

Disclosures: Planners and faculty in control of content have no relevant financial relationships with ineligible companies.

Agenda and Faculty

9:00 AM	Welcome
9:05-10:00	Seasonal Summer Emergencies
	Sam Wang, MD
10:00-11:00	Feeding Tube Complications and Seizure Activity
	Kristina Malik, MD
11:00-11:10	Break
11:10 -12:00	Mental Health Concerns, (suicide ideation, cutting, aggressive behaviors, and homicidal ideation)
	Emma Evans, LSCW and Cora Christinaans, MSN, LCSW
12:00- 12:10	Break
12:10:-1:00	Fostering a Culture of Teamwork: Strategies to Improve Engagement, Collaboration, and Care Delivery
	Erin Prucha, BSN, RN, CPN
1:00-1:05	Course Evaluations