

Children's Hospital Colorado: Pediatric Call Center Fall Education- 2026

November 03, 2026 • 9:00 am-12:00 pm

CHCO Team Members: Mt. Yale, Conference Room

Non-CHCO participants: ZOOM Conference <https://us06web.zoom.us/j/84416406545> Meeting ID: 844 1640 6545

Overview and Target Audience

This educational event is designed to enhance healthcare professionals' knowledge, clinical judgment, and telephone triage decision-making, with a special focus on the pediatric population. Participants will receive evidence-based guidance on the remote assessment and management of common and high-risk pediatric conditions, including breastfeeding in the first 2 weeks of life, normal and abnormal developmental milestone assessment and telephone triage assessment of mental health concerns. Emphasis is placed on identifying urgency, ensuring safe disposition, and applying practical strategies in real-world clinical scenarios.

Learning Outcomes

Upon completion of this activity, participants will be able to:

- Report increased knowledge in telephone triage recognizing breastfeeding concerns in the first 2 weeks of life.
- Report increased knowledge of normal and abnormal developmental milestone
- Report increased knowledge of telephone triage assessment of mental health concerns.

Nursing Continuing Professional Development Credit

Registration, sign-in, attendance, and submission of the evaluation, including a written response to questions related to any change in practice that you may make due to learning that took place at this program, are required for successful completion and receipt of the NCPD credit certificate of attendance.

Children's Hospital Colorado is approved with distinction as a provider of nursing continuing professional development by Colorado Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. This educational offering for 3 Nursing Professional Development hours is provided by Children's Hospital Colorado.

Registration Information

Please register for this event via Cornerstone by searching "PCC Fall Updates" into search bar. There is no registration fee required. Registration, attendance, and course evaluation are required for CE credit. Complete the evaluation by November 30, 2026. For questions please reach out to Donnya.mogensen@childrenscolorado.org

Disclosures: Planners and faculty in control of content have no relevant financial relationships with ineligible companies.

Agenda and Faculty

9:00-9:05	Welcome
9:05-10:05	Breast Feeding Triage in the First Two Weeks
	Maya Bunik, MD, Associate Chief Medical Officer-Ambulatory
10:05-11:05	Developmental Milestones: Normal and Delayed Telephone Triage Assessment
	Daniel Nicklas, MD, Medical Director- Child Health Clinic
11:05-11:15	Break
11:15- 12:00	Telephone Triage Assessment of Mental Health Concerns
	TBD
12:00-12:05	Course Evaluations